

## ISO2015 9001 Foundation

## **Training Course**





Is a Saudi management consulting and education company that offers a wide range of products and services. We develop solutions tailored to our customer's needs.

Our team of highly experienced, certified professionals help your reach the best decisions that ensure you realize optimum business profits by delivering projects on time, cost, and quality. We pride ourselves in having the skills and knowledge based on best industry practices that enable us to provide a myriad of solutions for business strategy to the most functional and operative areas.





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# Course Objective

A PECB Foundation Certificate shows that you have understood the fundamental methodologies, requirements, framework and management approach. After completing this course, you can sit for the exam and apply for a "PECB Certified ISO 9001 Foundation" credential.

- Understand the elements and operations of a Quality Management
  System and its principal processes
- Acknowledge the correlation between ISO 9001 and other standards and regulatory frameworks
- Understand the approaches, methods and techniques used for the implementation and management of a QMS





### Course Methodology

#### **Online Training**



4 Days - Online Training



Pre & Post Assessment



Practice Test



Group activities after each lesson



Access to additional references - Glossary/Recommended Reading



Material language will be in English





### Targeted Audience



- Individuals involved in Quality Management
- Individuals seeking to gain knowledge about the main processes of Quality Management Systems (QMS)
- Individuals interested to pursue a career in Quality Management



## Course Outline



#### Introduction

- Fundamental principles and concepts of a quality management system (QMS)
- Main standards in quality management
- ISO quality management principles



## Preparing and conducting an ISO 9001 internal audit

- Roles & responsibilities involved in QMS internal audit
- Preparation process of an audit plan
- Types of audit evidence
- Conflict resolution techniques
- Types and the application of the audit methods



### Preparing for a QMS certification audit

- Evidence-based approach in the QMS certification audit
- Stage 1 audit requirements, steps, and activities
- Stage 2 audit requirements, steps, and activities



## Fundamental audit concepts and principles

- Audit concepts and terminology
- Audit principles
- PECB Code of Ethics



## Managing the ISO 9001 internal audit program

- PDCA cycle
- Internal audit services and activities
- Rrequirements, guidelines, and best practices regarding the audit program records
- Elements in an audit report

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